

INDUSTRY ALERT

February 22, 2022

“Not Found” Containers Entering as eInduction

USPS began looking at why “Not Found” containers are occurring when attempting to be inducted under eInduction. There are several issues USPS is encountering in the cases of “Not Found” barcodes for containers attempting to be entered at USP induction locations.

The common causes are:

- CRIDs are not activated for eInduction.
- eDoc submitters are not flagging all of their containers as eInduction in eDoc.
- Seamless Parallel and Automated Verification mailers are:
 - Non-eInduction mailers are not presenting PS Form 8125, Plant Verified Drop Shipment Clearance, forms that USPS acceptance personnel have round dated and signed at the time of induction.
 - Non-eInduction mailers are not presenting PS Form 8125 when mail is presented to BMEUs at the time of mail acceptance to be completed by USPS acceptance personnel.
 - Potentially bypassing the BMEUs during normal business hours and attempting to drop ship containers by making FAST appointments when:
 - The CRID is not activated for eInduction.
 - Containers are not flagged in the eDoc for eInduction.
 - Postage Statement is not finalized (but containers are flagged as eInduction) and attempting to drop ship containers without postage payment completed.
- eDoc contains all containers to be entered at the Origin USPS facility, but mailers attempt to drop eInduction containers at other USPS facilities not identified in the eDoc.
- Mailers drop ship containers before the 2-hour window has passed for postage finalization and data to flow to the SV devices.
- Mailers drop ship containers without proper funds in the accounts to pay for mailings to complete payment finalization.
- Mailers attempt to drop ship containers without ensuring eDoc has been uploaded to PostalOne! and payment finalization has been completed.

The “Not Found” containers require further investigation and may lead to delay of acceptance at the drop shipment location. To avoid delays or refusal of mail at US Postal Facilities, please ensure mailing information is accurate, complete and submitted to *PostalOne!* prior to drop shipping containers as eInduction.

For more information about eInduction please go to the *Guide to eInduction* on PostalPro at <https://postalpro.usps.com/mailing/einduction>.

##

*Please visit us on the USPS [Industry Outreach/USPS Corporate Affairs](#) website.
Thank you for your support of the United States Postal Service.
Industry Engagement & Outreach/USPS Corporate Affairs*

*To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request. Or mail your request to:
Attn: Industry Engagement & Outreach
475 L'Enfant Plaza, RM 4411
Washington DC 20260*

Privacy Notice: For information regarding our privacy policies, visit www.usps.com/privacypolicy